

ACCESS STATEMENT

Orchard Side Bed and Breakfast

Proprietor - Gigi Verlander

Orchard Side, Worcester Road, Hanley Swan.
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Orchard Side Bed and Breakfast

Introduction

We aim to cater for the needs of all visitors within our accommodation. Our premises are unsuitable for those with severe mobility disability as all sleeping accommodation is on the first floor. The following statement is a summary of our provision, but in the event further information is required, please contact us directly.

Pre-Arrival

We are a non- smoking establishment. Guests can smoke outside at the front of the property, or in the designated guest area at the rear of the property.

Great Malvern Railway station is 5 miles away, so it's a short taxi ride away or contact Gigi and she is happy to pick you up. Bus stops to and from Worcester are approx. 200 yards away or there are local taxi services, for which we can supply telephone numbers on request

Special dietary requirements can be catered for upon prior arrangement

Our website www.orchardsidehanleyswan.co.uk has photos of the bedrooms, guest lounge and breakfast room

Contact can be made via Email : info@orchardsidehanleyswan.co.uk - Telephone: 00 44 (0) 1684 310602 - Mobile: 00 44 (0) 7817 739642

Arrival and parking

Secure parking is available within the premises and is accessed via electric gates. The gates should be open upon your arrival, but if they are not you can access the property by foot through a side gate.

There is 1 step (100 mm each) into a porch, through the front door (850 mm wide door) into the hallway. Assistance with your guest luggage is our pleasure.

The village shop/post office and The Swan country pub is 250 yards walk via a tarmac path. If you decide to walk to the pub at night we recommend you take a torch as there is no street lighting – you will find torches available in the hallway to borrow.

The Three Counties Show ground is just 2 mile away - 5 minutes by car.

Main entrance and reception

Parking is on the secure driveway and we will guide you as to where to park your car on arrival, which can be either in front of the 1st garage or in front of the house.

Front of the house has level access from the driveway with one step of 10mm to the porch and another step into the hallway (7 mm)

The approach to the house is well lit The entrance door is 850 mm wide and is always locked

The ground floor is level throughout

Public Areas – internal

Ground floor entrance hallway has Karndean vinyl flooring and rugs.

The En-suite bedroom is on the first floor and named; The Malvern View deluxe Room. The Swan & Hanley Rooms are on the first floor along with the private bathroom.

There are 16 steps (step height 160 mm) up to the first floor, with a handrail 870 mm high – there is no lift. There is no public toilet on the ground floor.

The stair covering is carpet, with carpet on the landing and all the bedrooms have Karndean vinyl flooring and rugs. The bathroom and en-suite are tiled throughout.

Guest rooms are not adapted for wheelchair users.

Corridor widths are from 1015 mm and internal doors from 750 mm wide.

All corridors and rooms are well lit.

Breakfast and Guest Lounge

Breakfast is served in the Dining/Lounge room on the ground floor which is fully carpeted. Tables and chairs can be moved upon request. Crockery and cutlery is available in the sideboard should guests want to order a takeaway and eat in the dining room

The guest lounge overlooks a patio area that is available for guest to enjoy. There are patio doors that slide open and during the summer breakfast can be served outside. There is a large table and 4 chairs available with a parasol.

There is 1 power action recliner blue leather chair and a 3 seated blue leather sofa with 2 power action recliner seats and a coffee table.

There are lots of local maps, books and games available for guests to borrow.

The Malvern View Deluxe Room

Located on the 1st floor. Door widths main and en-suite 750 mm and 750 mm respectively.

King size (5 ft wide) bed, bedding and additional throw are supplied.

2 bedside cabinets, 2 bedside lamps, 2 comfortable armchairs, small table, standard lamp, table & 2 chairs, chest of drawers, wardrobe, hospitality facilities, free high speed WIFI, Sony flat screen wall mounted TV.

There are vertical blinds and curtains for the front window and the patio doors. Kardean vinyl flooring with various rugs.

2 thermostatic radiators in room

Views to the Malvern Hills to the west (front window)

At the rear of the room there are French doors that lead out to a spacious private terrace with a lovely view of the garden, lighting for the evening and a number of outdoor chairs and tables.

En-Suite

- Large walk in corner shower 1200 x 800
- Pedestal basin and Bidet
- Lavatory and soft close seat
- Heated towel rail
- Travertine from floor to ceiling
- Spot lighting
- Basic toiletry are provided
- Bath mats, towels and bath robes

The Swan Room

- Door width 750 mm
- King size (5 ft wide) bed, 2 bedside cabinets, 2 bedside lights, 1 chair, wardrobe, pedestal basin with hot and cold running water, hospitality facilities, free high speed WIFI, flat screen freeview TV with USB
- Bedding, curtains and Kardean vinyl flooring and rugs
- Thermostatic radiator in room.
- Views over the garden and countryside beyond (rear of the property)
- Private bathroom is just across the landing, fully tiled with bath, walk in shower, sink and toilet.
- Basic toiletries and hairdryer supplied.

The Hanley Room

- Door width 750 mm
- 2 x Single (3 ft wide) bed, bedside cabinet, bedside light, 2 chairs, clothes rail with draws pedestal basin, hospitality facilities, free high speed WIFI, flat screen freeview TV
- Bedding, curtains and Kardean vinyl flooring and rugs
- Thermostatic radiator in room.
- Views over the front garden (front window)
- Private bathroom is down the landing, fully tiled with bath, walk in shower, basin and toilet
- Basic toiletries and hairdryer supplied.

Private Bathroom

- The Swan and the Hanley Room share this private bathroom.
- 900x900 walk in quadrant shower
- Pedestal basin and toilet.
- Basic toiletries are provided, along with towels, bath mats and nonslip shower mat.
- Flooring is tiled.
- Heated towel rail.

Garden

There is garden to the front of the property and a seating area for guests at the rear, accessed through the patio doors in the lounge/dining room. Guest are welcome to enjoy this facility, and if the weather permits breakfast can be served outside.

There is a covered fishpond to the right of the guest patio, which forms part of The Annex self-catering outside area. The guests can enjoy the garden and pond at their own risk.

EV charger - Untethered

Guests with electric cars are welcome to charge their cars. This is done on an agreed rate at the time of booking.

Laundry

Iron and ironing board are available upon request. For walkers we offer to dry wet gear upon request. For longer staying guests we have a washing machine and tumble dryer available, for a small fee, to cover the cost of washing powder and electricity – alternatively we can direct you to a laundrette or dry cleaners.

Bikes and muddy gear can be stored in the owner's garage or summerhouse in the garden.

Muddy boots can be left in the front porch

The owners have a dog that lives in their private apartment and although dogs are not permitted to stay in the B&B, dogs are very welcome in The Annex, which does share the garden. The back garden is secure so dogs cannot access the front garden.

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